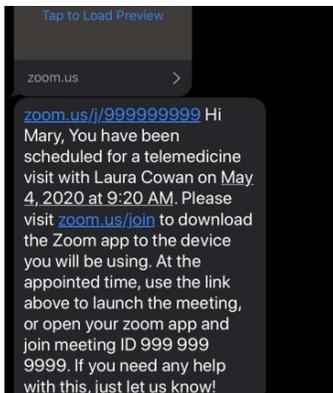


Community Health Center of Cape Cod Virtual Visits Information via Zoom

CHC of Cape Cod is prepared to meet the health care needs of our patients in this COVID-19 environment by offering expanded telehealth appointments. These virtual visits may be accomplished through a detailed phone call or through Zoom video conferencing application. Step by step instructions to access these appointments via Zoom are below. The images with each step are samples from an iPhone, so they may appear differently on a computer/tablet/android. If you have additional questions about your virtual visit, please call (508) 477-7090.

Step 1: Once your appointment is set-up, if you are opted-in for CHC text messages, you will receive a text message that will allow you to enter the virtual visit directly. If you have not-opted in, you will receive a call from a member of your care team with more information. The text will look like this:



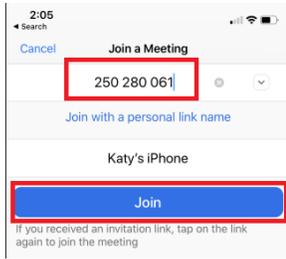
Step 2: Before your appointment, you will receive a call from a CHC team member to help set-up your visit. If you have not used Zoom before, you will need to download Zoom Cloud Meeting to your smartphone or tablet, [and can find more information about the app here](#). You will not need to sign-in or sign-up.



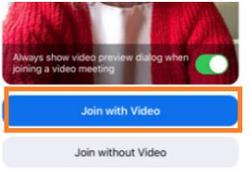
Step 3: 10-15 minutes prior to your appointment time, open the Zoom app and click “Join a Meeting”



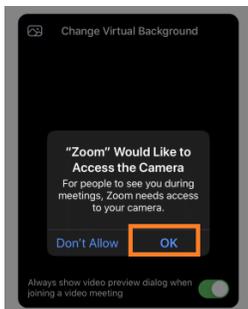
Step 4: If prompted, enter meeting code on two screens, and click “Join/Continue”



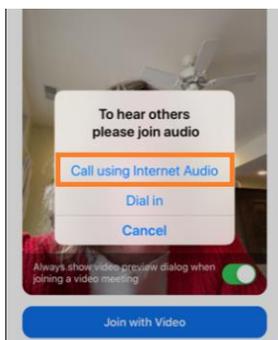
Step 5: Click on “Join with Video”



Step 6: If prompted, click “OK” when asked to allow access to camera and allow access to microphone. At this point, you may be placed in a “waiting room” until your provider is ready to initiate the visit.



Step 7: Click “Call using Internet Audio”



From here, your virtual visit with your provider will begin. Please be sure you have the volume up on your phone/tablet/computer, and that you are not on mute in Zoom. Your provider will be able to walk you through any other technical issues to get you started. If you have not already signed up for MyChart, you can receive more information about your visits at the Health Center. [Please click here to sign-up/log-in.](#)

Thank you very much for choosing Community Health Center of Cape Cod, and we are grateful to have you as a patient. You can [learn more about these virtual visits on our website here](#), or you can always call (508) 477-7090 for additional information and assistance.