



News Release

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For more information, contact:

Karen Bissonnette, Chief Development Officer
(508) 477-5990

www.chcofcapecod.org

Woods Hole Resident Awarded Graduate Level Certificate in Health Center Management

Mashpee, MA –Community Health Center of Cape Cod Health Information Manager Katy O’Connell was awarded a Certificate in Community Health and Community Health Center Management from Suffolk University in Boston. The innovative program, administered by the Massachusetts League of Community Health Centers (League) and Suffolk University, is a graduate level certificate program aimed at increasing the skills of health center managers. Ms. O’Connell completed the program with the highest marks and was selected by her classmates to speak at the certificate award ceremony.

As Health Information Manager, Ms. O’Connell, who lives in Woods Hole, oversees the Health Center’s information technology functions, including the electronic medical record system (EMR) and the quality assurance plan. She works with clinical and administrative staff to ensure that the EMR suits the providers’ needs in their care of patients and supports the Health Center’s efforts to improve patient outcomes. She also compiles and reports information that the Quality Assurance Committee uses to monitor clinical and operational performance and patient satisfaction.

The one-year Suffolk University program addresses topics such as health care technology, marketing and grant writing. “This program addresses a critical need for all health centers,” says Karen Gardner, the Health Center’s Chief Executive Officer. “It provides a means for retaining talented staff and for increasing their value to the organization and the patients we serve. This is an issue of growing importance as the health care needs of residents in areas like the Upper Cape grow in number and complexity.”

Community Health Center of Cape Cod is a non-profit Federally Qualified Health Center that provides access to health care for adults and children with MassHealth, Commonwealth Care, Medicare, private insurance, or no insurance at all. Services include primary and preventive care, behavioral health, coordinated case management, and prescription assistance, at locations in Falmouth and Mashpee. Visit the Health Center online at chcofcapecod.org

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